

Genial

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iPassport



**Complete quality management system for
life sciences and healthcare laboratories**



Your passport to quality management excellence.

iPassport is a managed software service designed specifically for healthcare laboratories to help digitize, streamline and improve the day to day management of quality and compliance.

This easy to use system significantly reduces the effort, time, frustration, costs and risk associated with achieving recognized quality standards by eliminating paper-based processes, digitally centralizing all relevant policies and procedures and delivering a streamlined mechanism to prepare for audits.



Compliance

Easily prepare for internal and external audits, work towards new accreditations, identify and manage non-compliances and help eliminate inspection citations and deficiencies.



Control

Digitize, centralize and streamline all controlled documents and quality management functions via one securely managed, web-based system.



Collaboration

Collaborate easily across facilities, sites and teams with flexible access and permissions settings. Improve communication and task management with automated reminders.

Making lab life easier.

We understand healthcare laboratories. Developed in the UK and initially implemented within the NHS, iPassport is now used worldwide by leading healthcare providers, research groups and facilities to help achieve and maintain excellence in quality management.

Having recently become part of the global Harris Healthcare Group, Genial's iPassport continues to be developed and improved in collaboration with our growing customer base to ensure that we remain at the forefront of managed software services for this sector.



Features and benefits

Designed specifically for use in healthcare laboratories, iPassport has been carefully developed to solve many of the common challenges and frustrations encountered by laboratory, quality and compliance managers.

-  **Easy to use**
 - Quick and easy to implement into routine laboratory service
 - Easy to navigate and easy to use
 - Comprehensive telephone/online/ email support
-  **Designed for labs**
 - Tailored functionality
 - Fits regulatory/compliance requirements
 - Designed to the main healthcare standards
 - Highly customizable user levels and permissions
-  **Web-based**
 - 24/7 access from any location
 - No installation or backups required
 - No local IT support required
 - Central updates made to live account without downtime
-  **Managed**
 - Continual system improvements including new features, modules and architectural enhancements
 - 2-3 major upgrades per year
 - Comprehensive data backups and maintenance
-  **Secure**
 - Fully encrypted
 - Robust information security system with controls in place to detect attacks and breaches
 - Certified to ISO 27001:2013
 - 99.9% uptime guaranteed as part of SLA
-  **Cost effective**
 - Full suite of quality management modules included as standard
 - Eliminate paper and reduce admin time

Our accreditations



MODULES

iPassport provides a complete suite of tools for the everyday management of all aspects of laboratory quality control.

A full range of quality management modules is supplied with every product purchase so there are no hidden costs or bolt-on "extras". As a managed service, iPassport is also subject to regular updates and improvements by our development team.



Document control

- Centralized repository for controlled documents
- Automated document review and approval process
- Change requests
- Controlled printing
- Staff acknowledgements
- Complete record and review history



Comprehensive auditing

- Compliance overview
- Create and monitor internal and external audits
- Audit lifecycle planning
- CAPA creation



Supplier management

- Supplier records
- Supplier audit
- Performance reviews



Asset and stock management

- Asset booking system
- H&S records for reagents and materials
- Stock management
- Equipment inventory and maintenance log
- Equipment budget planning



Noncompliance and CAPA management

- NC recording and tracking
- CAPA root cause analysis recording
- CAPA management
- Change control
- Incident management



Team management

- Task management
- Staff training records
- Qualifications and professional registrations records
- Competency management
- Practical assessment recording
- Meetings management
- Staff leave management
- Online noticeboard



Customer management

- Contacts management
- Feedback management
- Complaints management
- Communications



Contact our sales team today for more information or to request a product demonstration.



Genial

Contact us

Genial Compliance Systems Ltd

Tel: 972-200-4433 (USA)

Email: sales@genialcompliance.com

Rainbow Scientific Inc

83 Maple Avenue
Windsor, Connecticut, 06095 USA

Tel: 860-298-8382 **Fax:** 860-298-8586

Email: info@rainbowsscientific.com

rainbowsscientific.com

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