

Canberra Clinical Genomics is a joint venture between Canberra Health Services, the main health service provider in the state, and the Australian National University. A diagnostic genomic service that improves diagnosis of patients by providing clinicians with access to state-of-the-art whole exome sequencing (WES), their multidisciplinary team of 22 aims to provide clinicians with information about genomic variation and help find answers to complex genetic health conditions.

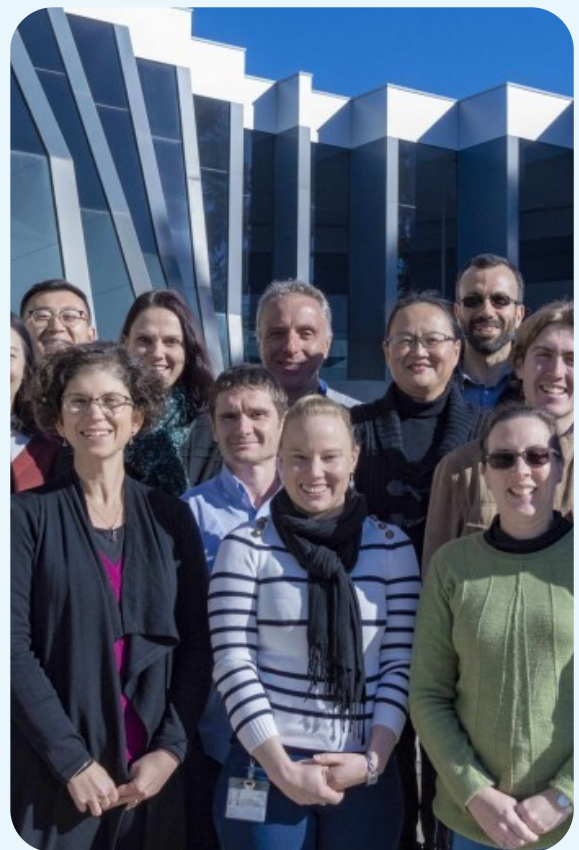
The Problem

Canberra had no quality management system in place and a goal of becoming accredited within 18 months. Senior Technician, Edda Koina had previously used a competitor system which had not been fit for purpose or specifically tailored for laboratories and needed to find a solution that would facilitate their accreditation in an easy and timely manner.

The Solution

Edda came across Genial's market-leading iPassport Quality Management System via a search engine and contacted VP Sales & Marketing Jonathan Douglas to request a demo and some more information about the system. The most important components that Canberra needed to build for their accreditation were Document Control, Equipment Maintenance Records and Audits; iPassport provides a web-based, managed software service designed specifically for healthcare laboratories to help digitise, streamline and improve the day-to-day management of quality and compliance.

The quick and easy to implement system enabled Canberra to become accredited within 12 months of purchasing iPassport and has continued to facilitate further accreditations and maintenance. The Document Control component provides Edda and her team with a user-friendly, central repository for all 200+ documents allowing access from multiple locations and a complete record and review history.



The Results

The initial accreditation involved six people on-site and iPassport allowed Edda and her team to easily show them everything they needed direct in the system, seamlessly provide the evidence required and ultimately led to the successful accreditation at Canberra.

Further accreditations have delivered zero non-compliances for the team due to the easy to maintain nature of iPassport which ensured that it was easy to stay on top of tasks management, document control and equipment records.



I've been really happy with iPassport. It's really been a key driver to our accreditation success from those first twelve months. Trying to get everything set up from all documentation and a whole system. The software was really good, having the training site was really good. The training you provided was excellent and it's just been quite easy to sort of set it up



Edda Koina, Canberra Clinical Genomics

Contact us

We're here to make your lab life easier, please get in touch to find out more about **iPassport** our other Genial products:

Website: www.genialgenetics.com

Email: sales@genialgenetics.com

Phone: +44 (0)1244 757 155 (EU) / +01 972-200-4433 (USA)



<https://www.linkedin.com/company/genial-genetic-solutions-limited>



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